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# SK magic Cold & Hot Water purifier

**WPU-B300C/F**

**WPU-B400C/F**





# Contents



## Cautions for Safe use

Please be sure to read this to use the product more safely.

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- Before using, Please be sure to read 'Cautions for Safe use' and use it correctly.
- After reading, Please store it in place anyone can see and anywhere.

※Produk boleh diubah secara luaran tanpa pemberitahuan untuk meningkatkan kualitinya.



## Cautions for Safe use

- Please be sure to keep the following instructions because of cautions related to power, installation and using to prevent damage from unexpected danger using the product safely and correctly.
- If cautions related to safety is used wrong, they are divided as follows according to expected danger and the degree of the damage, emergency of occurrence of danger.
- This product is dangerous to use for people who lack body, sense and mental ability or direct and indicate having little experience, knowledge.



### Warning

If you don't read instructions, It may cause serious harm or death



### Cautions

If you don't read instructions, It may cause slight harm or damage of the product



This picture symbol is symbol to call attention to matters and operating to cause danger



This picture symbol is symbol for sign of prohibition you shouldn't do



This picture symbol is symbol for sign of keeping to be sure to follow

## Cautions



### Warning



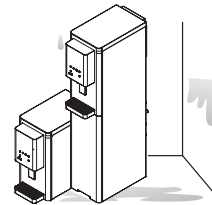
This product should be used only for alternating 220-240V

- It may cause electric shock and fire



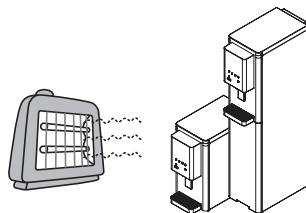
Don't install this in place has a lot of wet or allow water to come in contact with the product such as raindrop, rainwater, bathrooms, shower rooms and outdoors

- It may cause electric shock and fire



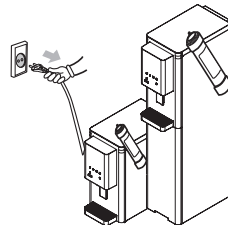
You shouldn't install this close to display

- It may cause fire



When replacing the filter, Please replace this after unplugging the power cord.

- It may cause electric shock



## Cautions for Safe use

### Warning

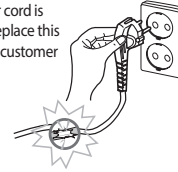
**!** Please use this after cleaning dust and foreign matters on power plug

- It may cause electric shock and fire



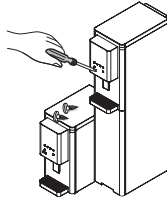
**⊘** Don't use this when the power cord is broken and shaken

- It may cause electric shock and fire
- When the power cord is broken, Please replace this with new one at customer center



**⊘** Don't put the sharp steel wire and the driver in the machine

- It may cause failure of the product and electric shock

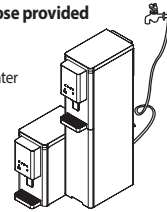


**⊘** Don't break and twist a water hose

- It may cause water leak short circuit

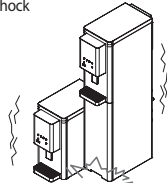
**⊘** Please use new hose provided with the product

- Use of existing old hose may cause water leak



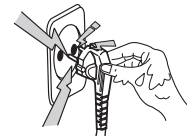
**⊘** Don't give the product a severe impact

- It may cause failure, damage of the product and electric shock



**!** When you the plug power cord in or unplug, please plug in after drying water on your hands

- It may cause electric shock



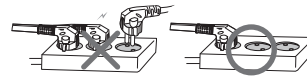
**⊘** Don't bend, tie and pull a power cord severely

- It may cause fire because of electric shock or short circuit



**!** Please use the electric outlet which has ground terminal more than rating 10A

- Complicated wiring may cause fire because electric outlet is overheated
- If use the electric outlet without ground terminal, It may cause short circuit and electric shock



**!** When gas leak such as city gas happens, Please open a window and get some fresh air not to operate the power cord

- If you operate the power cord, It may cause explosion, fire and burn because of flame

**!** Please be careful to put heavy objects on the power cord and not to be pressed on the floor by a cord.

- It may cause electric shock, short circuit and fire

**!** Please be careful to put heavy objects on the water hose or not to be stabbed by sharp objects

- It may cause property damage because of electric shock, short circuit and water leak

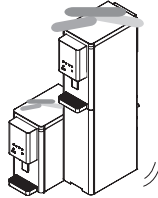
**!** Don't connect any pressure abatement device with the vent of the electric hot water purifier



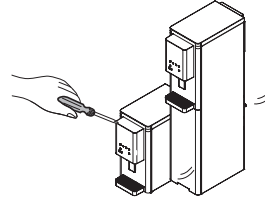
## Cautions for Safe use

### ! Cautions

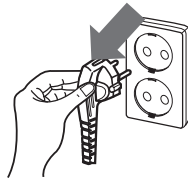
- ⊘ **Don't put heavy objects on the product**  
• It may cause damage of the product



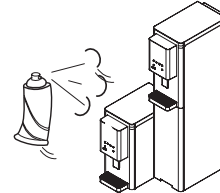
- ⊘ **Don't repair and disassemble the product carelessly**  
• It may cause fire and electric shock



- ! **Please unplug a power cord when tap water is cut off**  
• It may cause abnormal water quality and water leak



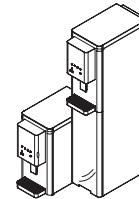
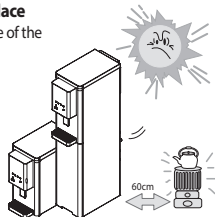
- ⊘ **Don't use thinner, benzene and wax when clean**  
• It may cause damage because of discoloration, peeling of the product



- ! **Please avoid heat of fire and direct sunlight**  
• Exterior of the product may be transformed

- ! **Please be careful not to play the product for children**  
• It may cause failure, damage of the product and water leak, electric shock

- ! **Please install it at the hard and horizontal place**  
• It may cause failure of the product



- ! **When install the product, Please use the genuine product for installation parts**  
• It may cause damage of the product and water leak (such as water hose, valve, filter for water purifier, etc.)

- ! **An expert for filter replacement visits and replaces it.**  
• Please use the filter of genuine product  
• It may cause water leak, electric shock and fire

- ! **When discarded home appliances and filter for water purifier are disposed, please discard them according to specified process of disposal**  
• It may cause environmental pollution and injury

- ! **Don't put the water glass on the place for receiving water**  
• It may cause damage or injury and the water glass fall down

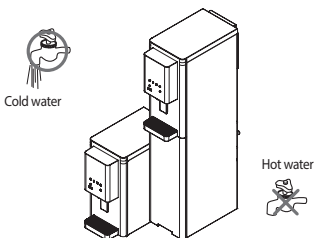
- ! **The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction**  
**Children being supervised not to play with the appliance**  
This appliance is intended to be used in household and similar applications.



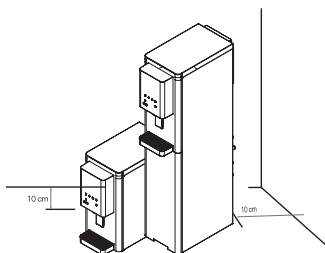
**Cautions for Safe use**

**! Cautions**

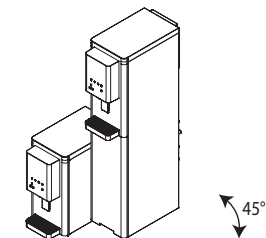
- ! Please be sure to connect the product to the cold water pipe**
  - It may cause damage of the product



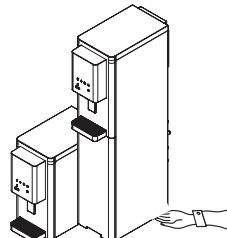
- ! Installation location should be installed 10cm away from the wall**
  - It may cause failure of the product



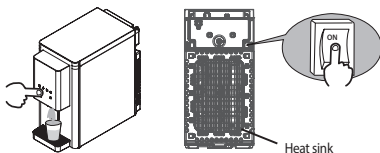
- ⊘ When carrying the product, Please don't tilt more than 45 degrees**
  - It may cause failure of the product



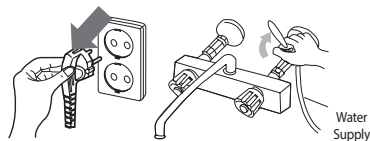
- ⊘ When the product is working, Please don't move the product**
  - It may cause failure of the product



- ! Please Switch on hot water after check water comes out from sate valve of hot water**
  - It may cause failure of the product
  - Please be careful when hot water switch is on/off because Heat sink is ho



- ! Please turn off water supply valve when not using it more than 1 day**
  - It may cause failure and property damage
  - In case of long-term absence
    - Within 10 days: Please use it after draining off saved water 1-2 times
    - After 10days: Please ask check at the customer service center when use it



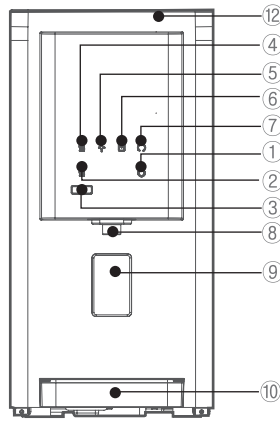
- ! The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused**



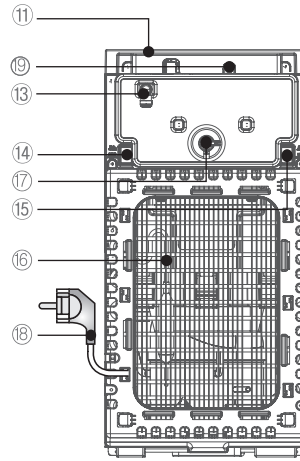
# Names of each part

Model WPU-B300C/B400C

[Desk type]



<Front>



<Back>

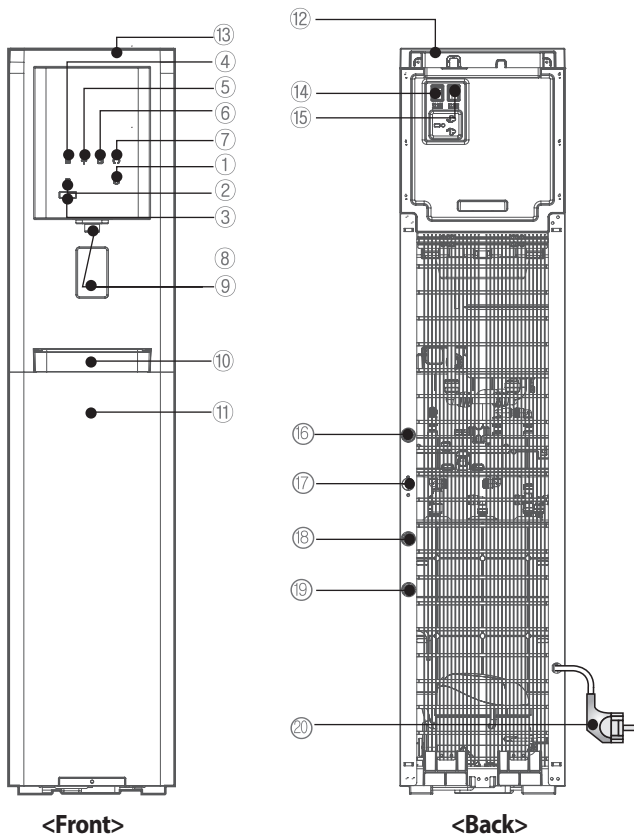
- |                                |                                 |                                      |
|--------------------------------|---------------------------------|--------------------------------------|
| ① Cold water lamp              | ⑧ Water intake tap              | ⑮ Hot water switch                   |
| ② Hot water lamp               | ⑨ Water intake button           | ⑯ Heat sink civer                    |
| ③ Button of hot water safety   | ⑩ The place for receiving water | ⑰ Valve of Blocking water supply     |
| ④ Button of High Temperature   | ⑪ Top cover                     | ⑱ Cord of power connection           |
| ⑤ Button of UV care Water tap  | ⑫ Top panel                     | ⑲ Entrance of draining water (B400C) |
| ⑥ Button of UV care Water tank | ⑬ The slot of water supply      |                                      |
| ⑦ Constant button              | ⑭ Cold water switch             |                                      |



# Names of each part

Model WPU-B300F/B400F

[Stand type]



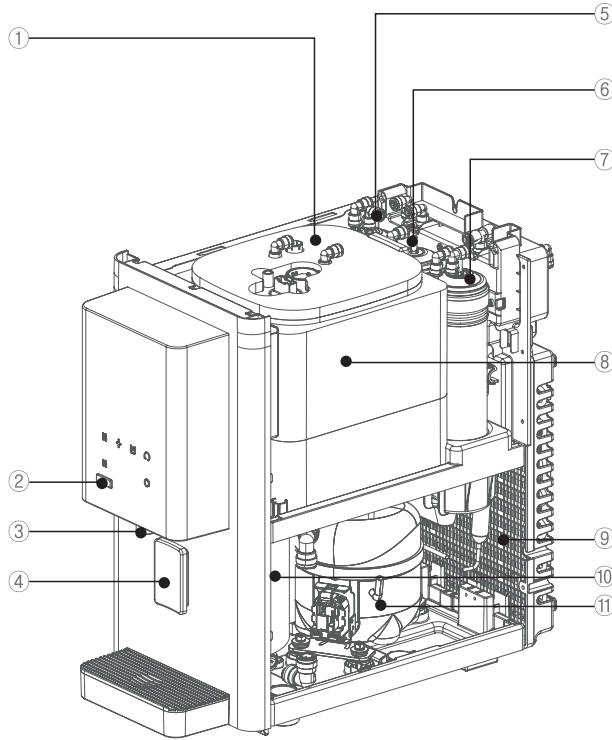
- |                                |                                 |                               |
|--------------------------------|---------------------------------|-------------------------------|
| ① Cold water lamp              | ⑧ Water intake tap              | ⑮ Hot water switch            |
| ② Hot water lamp               | ⑨ Water intake button           | ⑯ The slot of water supply    |
| ③ Button of hot water safety   | ⑩ The place for receiving water | ⑰ Connection of water drain   |
| ④ Button of High Temperature   | ⑪ Lower panel                   | ⑱ Connection of cooking valve |
| ⑤ Button of UV care Water tap  | ⑫ Top cover                     | ⑲ Connection of drainage      |
| ⑥ Button of UV care Water tank | ⑬ Front panel                   | ⑳ Cord of power connection    |
| ⑦ Constant button              | ⑭ Cold water switch             |                               |





# About internal structure

Model WPU-B300C/B400C



① Cover of cold water tank

② Button of hot water safety

③ Water intake tap

④ Water intake button

⑤ Sediment filter

⑥ block carbon complex filter(B300C) RO Filter(B400C)

⑦ Nano tech PAC filter(B300C) block carbon complex filter(B400C)

⑧ Cold water tank

⑨ Heat sink

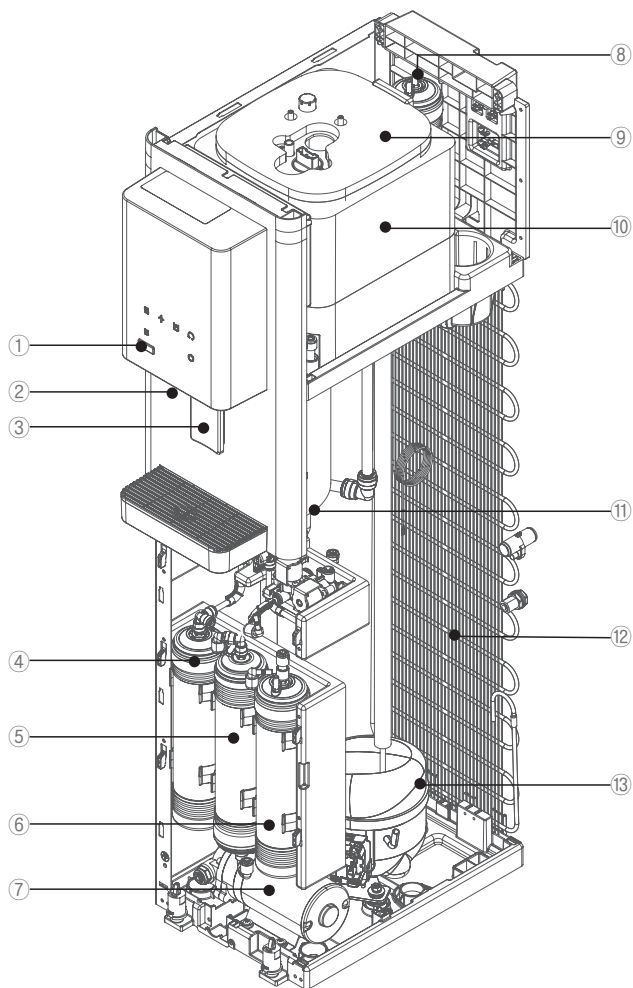
⑩ Hot water tank

⑪ Compressor



# About internal structure

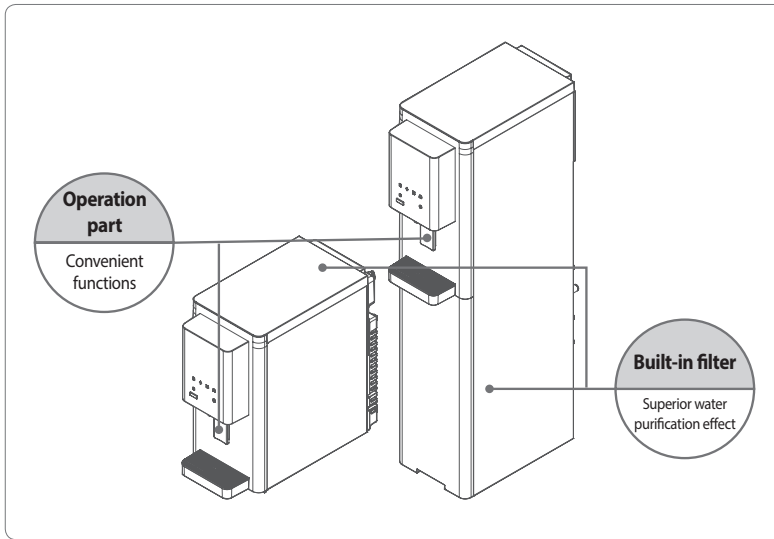
Model WPU-B300F/B400F



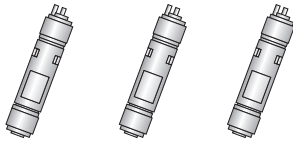
- |                                    |  |                   |
|------------------------------------|--|-------------------|
| ① Button of hot water safety       | ⑥ Nano tech PAC filter (B300F) RO filter (B400F) | ⑩ Cold water tank |
| ② Water intake tap                 | ⑦ Booster pump                                   | ⑪ Hot water tank  |
| ③ Water intake button              | ⑧ Post(block carbon) complex filter(B400F)       | ⑫ Heat sink       |
| ④ Sediment filter                  | ⑨ Cover of cold water tank                       | ⑬ Compressor      |
| ⑤ Pre(block carbon) complex filter |  |                   |



# What functions does this have?



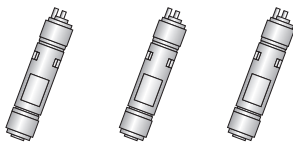
## Model WPU-B300C/F



Sediment      block carbon complex filter      Nano tech PAC filter

Only clean water is provided through 3-step water purification method to use Nano tech PAC filter

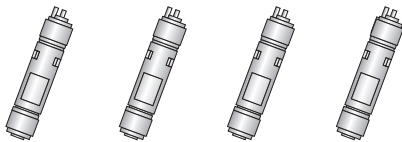
## Model WPU-B400C



Sediment      RO (reverse osmosis) filter      block carbon complex filter

Only clean water is provided through 3-step water purification method to use RO Membrane filter

## Model WPU-B400F

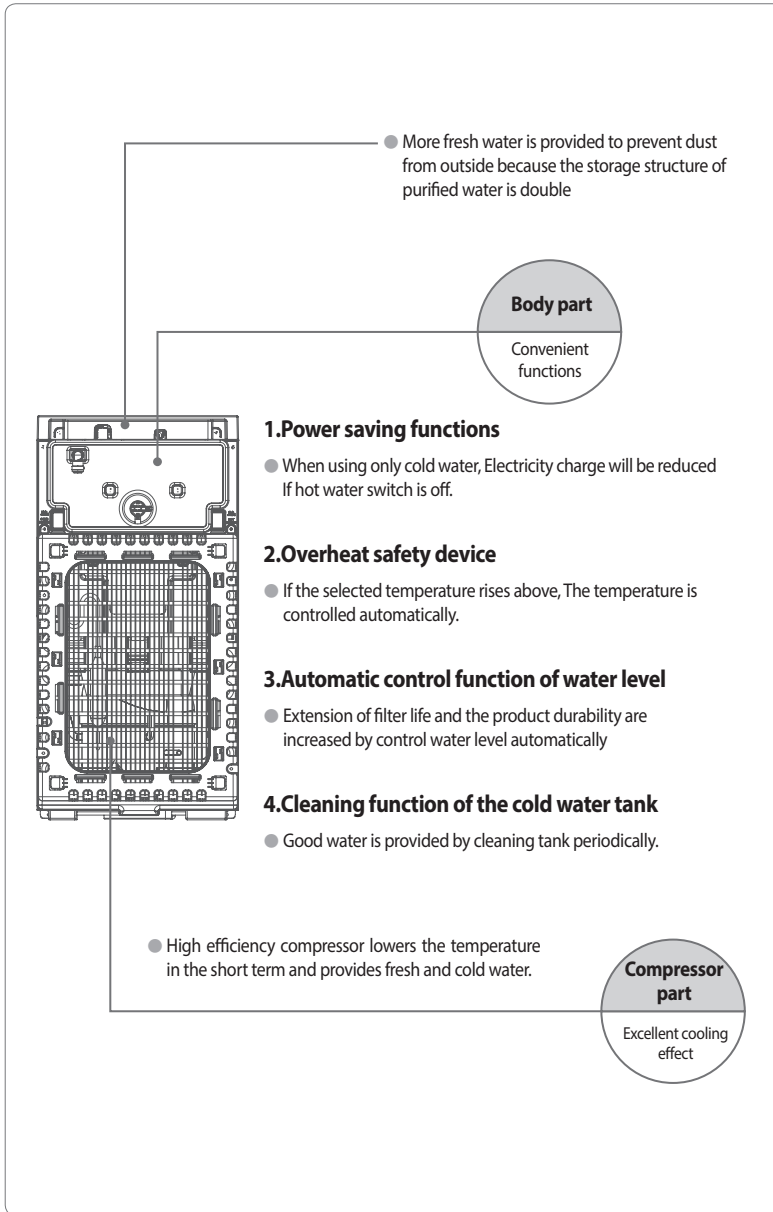


Sediment      Pre (block carbon) complex filter      RO (reverse osmosis) filter      Post (block carbon) complex filter

Only clean water is provided through 4-step water purification method to use RO Membrane filter



# What functions does this have?

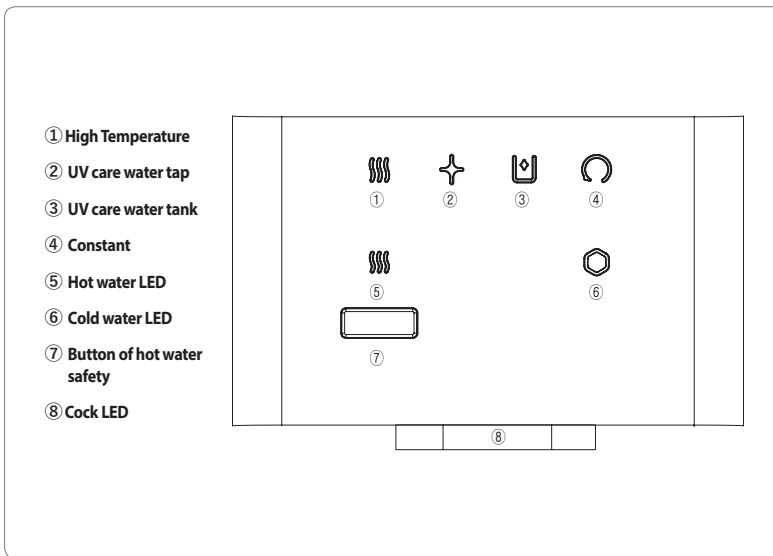




# How can I use this?

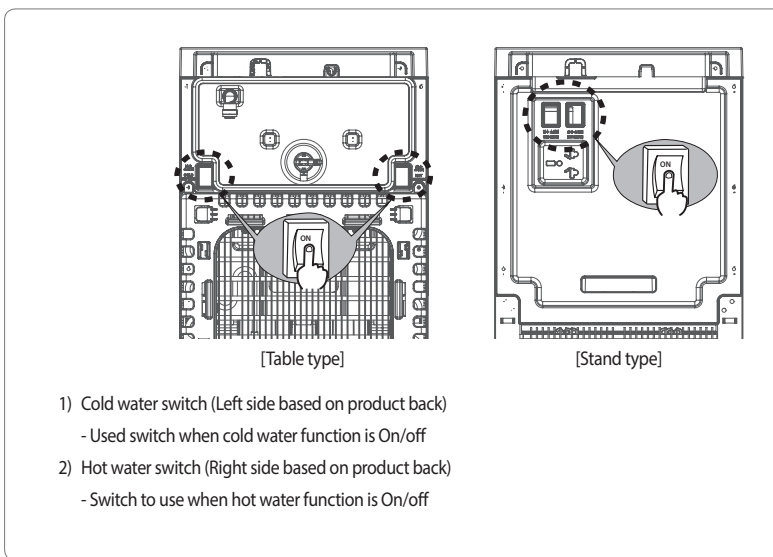
## Front operation/display part

※ WPU-B300,400C/F model is the same as display & operation part



## Back operation/display part

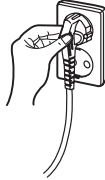
※ On/off switch of Cold/hot water is on back of the product



# How can I use cold · hot water purifier?

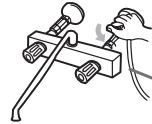
- 1 Please connect the power plug**  
 • Please connect after checking power

220-240V



- 2 Please open intermediate valve of water supply**

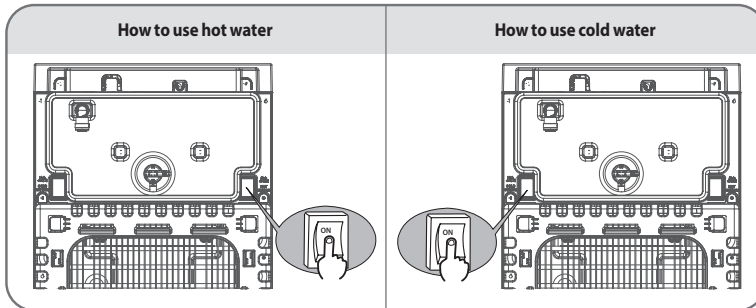
- If open intermediate valve of the water supply is closed, the Water purifier doesn't work. (Please keep it open except for going out for a long time)



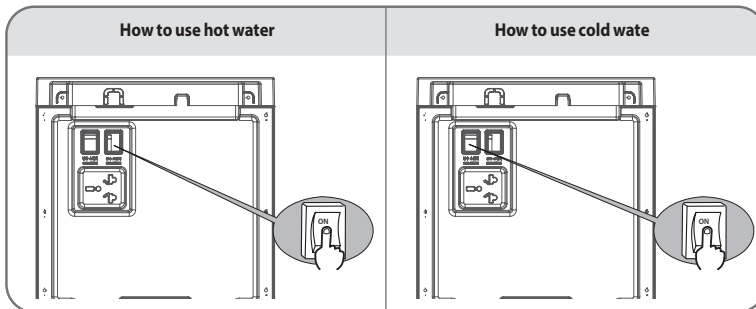
Water supply (water purifier)

- 3 Please press power switch**

- Desk type



- Stand type



- Switch on hot water

※ When using only cold water, Electricity charge will be reduced If hot water switch is off.

- Cold water switch on

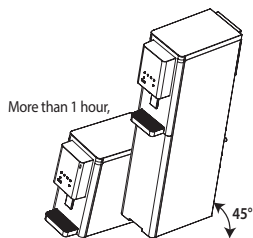
※ When using only hot water, Electricity charge will be reduced If cold water switch is off.

# How can I use this?

Image	Names	How to operate and explain buttons
	High Temperature	<p><b>Button to generate hot water of about 90~95°C</b></p> <ul style="list-style-type: none"> <li>- If you touch button of high temperature water, LED flickers and hot water is heated to high temperature</li> <li>- If high temperature water is ready, LED lights on with buzzer.</li> <li>※ Watch out for burns when taking water</li> </ul>
	UV Care Water Tap	<p><b>Button to operate cork UV LED manually</b></p> <ul style="list-style-type: none"> <li>- If you touch cork sterilization button, LED lights on and function is operated for 15 minutes.</li> <li>- If you touch during operation, operation stops</li> <li>- When the product isn't used for 2 hours, Cork sterilization function is operated for 15 minutes automatically. (When operating automatically, Cork LED flickers)</li> </ul>
	UV Care Water Tank	<p><b>Button to operate tank UV LED manually</b></p> <ul style="list-style-type: none"> <li>- If you touch the tank sterilization button, LED lights on and function is active for 7 minutes.</li> <li>- Tank sterilization progresses 2 times a day automatically. (When Tank sterilization progresses automatically, Cork LED flickers.</li> </ul>
	Constant	<p><b>Taking cold water continuously</b></p> <ul style="list-style-type: none"> <li>- If you touch continuous taking water button, LED lights on. At this time, If you touch taking water button, Cold water comes out continuously</li> <li>- If you stop taking water, Continuous taking water stops when taking water button or any button is pressed.</li> <li>※ Watch out for using because Continuous taking water lasts for up to 3 minutes</li> <li>※ When using, Water leak may happen because of carelessness</li> <li>※ Hot water doesn't have continuous taking water because of safety</li> </ul>
	Hot Water LED	<p><b>On/Off display of hot water function</b></p> <ul style="list-style-type: none"> <li>- On/Off control is possible by switch of back of product</li> <li>※ When LED is turned off, Hot water function doesn't work.</li> </ul>
	Cold Water LED	<p><b>On/Off display of cold water function</b></p> <ul style="list-style-type: none"> <li>- On/Off control is possible by switch of back of product</li> <li>※ When LED is turned off, Cold water function doesn't work</li> </ul>
	Button of hot water safety	<p><b>Hot water safety device</b></p> <ul style="list-style-type: none"> <li>- Please take hot water by pressing taking water button after pressing button before taking hot water,</li> <li>※ Hot water doesn't have continuous taking water because of safety</li> <li>※ Unless you take water within 3 seconds after pressing hot water safety button, function is canceled.</li> </ul>
	Taking water button	<p><b>If you press taking water button, Cold water is taken</b></p> <ul style="list-style-type: none"> <li>- Taking cold water is possible without any choice because basic setting is cold water</li> <li>- If you press taking water button after pressing hot water safety button, Hot water is taken</li> <li>- If you press taking water button after touching continuous button, Cold water comes out about for 3 minutes</li> </ul>

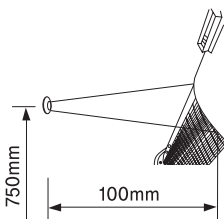
## How can I install this?

1



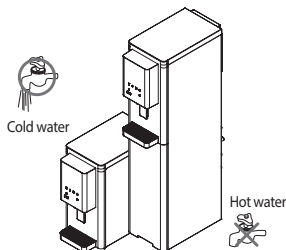
Don't move the product tilting more than 45 degrees  
When moving the product (First, the product is carried  
and after more than 1 hour, connect a power plug )  
Don't move the product while water purifier is working

2



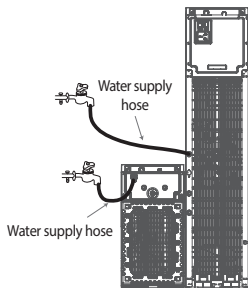
Please be sure to fix it according to the product  
manual. (It may cause danger of injury) Please the  
product should be installed to fix with a fixed wire at  
more than 750mm high as shown below

3



Please be sure to connect the cold water piping (If hot  
water is connected, It may cause a filter damaged and  
life shorten)

4



Hose connection should be connected as shown on the  
back of the product (When Allowable water pressure is  
more than 392kPa, Please use after installing reducing  
pressure valve because the product may be damaged)



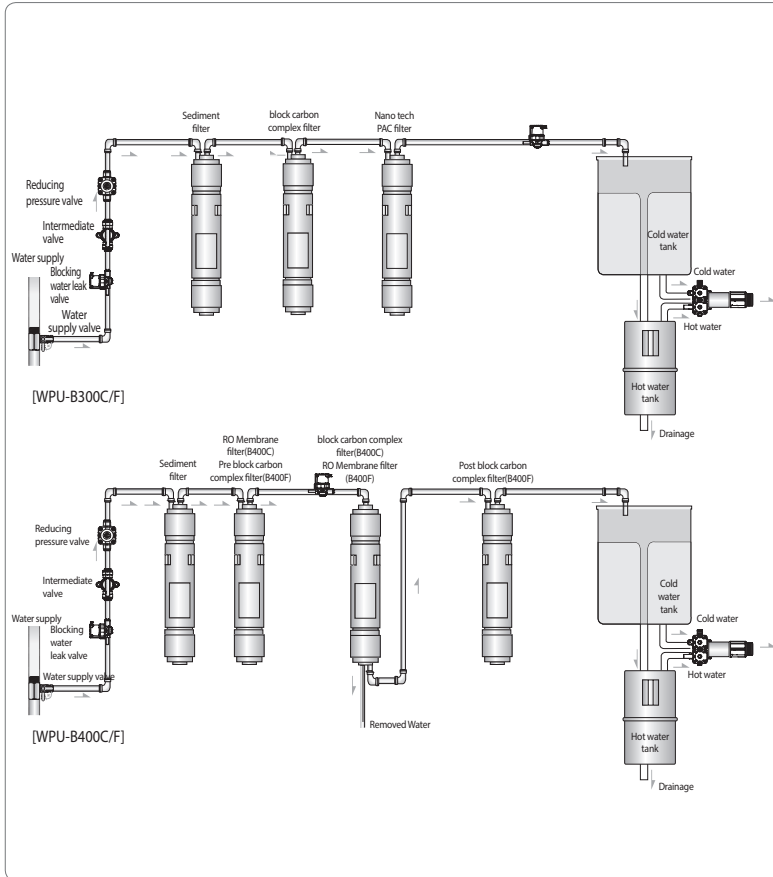
# Should I find out water purification system?

## 1. The water purification system is composed as shown

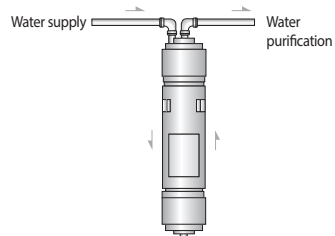


### Cautions

- Don't open it arbitrarily during use
- It may cause property damage, electric shock and short circuit by water leak



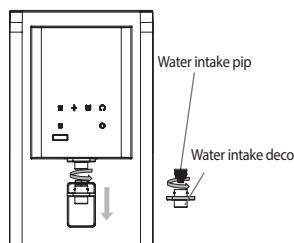
2. When the initial product is installed and a filter is replaced, Please be sure to conduct Water Flushing by filter Water Flushing flows water of 15-20liters inside filter and wash inside filter early At this time, White or black water comes out but this happens only when inside filter is washed initially so the function of water purification is not abnormal.



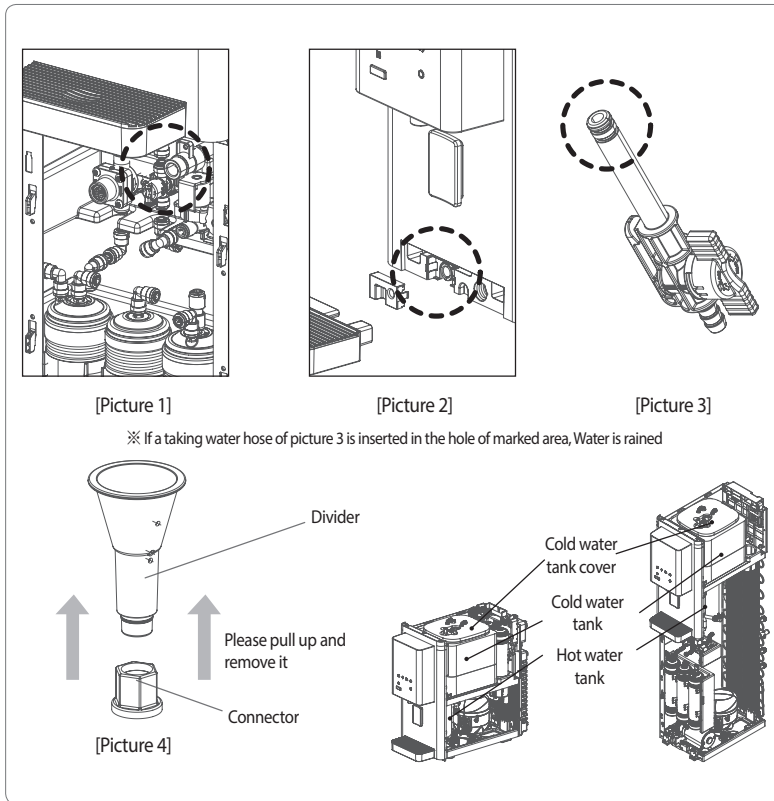
# How can I clean this?

1. **Please Unplug after locking intermediate valve**
2. **Please Empty out water and drain water fully through drain valve**
  - Desk type: Please after removing a tray and drain cover, insert provided taking water hose and drain
  - Stand type: Please after removing lower panel, insert taking water hose to drain valve and drain
  - ※ 19 Page Refer to [picture 1, 2, 3]
3. **Please loosen right, left screw on back of the product and remove a top plate and inside cold water tank cover**
  - 1) Please connected tubing hoses first should be arranged not to prevent them from cold water tank cover
  - 2) Please remove the cold water tank cover (When removing, watch out for a rubber packing not being damaged Also, Watch out for the stainless cold water tank causing your hands injured)
4. **Please remove a divider inside the cold water tank (Refer to [picture 4] 19 Page)**
5. **After preparing a tool to get water on the side of the hot water drain, Please wash it pouring water in the cold water tank (Please rinse with clean water 2-3 times repeatedly)**
6. **Please after washing and filling the water, Empty out water inside water purifier**
7. **Please after assembling a divider, Assemble a cold water tank cover (When a cold water tank cover is assembled, Check a rubber packing condition and adhere to a cold water tank)**
8. **Please after opening the intermediate valve and a cold water tank is filled with water, Check water leak status and assemble a top plate**
9. **Please after cleaning, watch out for operation and water leak status more than 1 day carefully (If there is any problem, call customer service center)**
10. **When cleaning, watch out for water not being flown inside the product (It may cause short circuit, electric shock and failure)**
11. **How to clean cold/hot water valve**
  - 1) Please remove turning taking water deco as shown on the right
  - 2) Please turn a taking water pipe (white) by hand and remove it
  - 3) Please after washing clearly, Assemble it again

**Caution) When washing a taking water pipe, Watch out for a rubber packing not being fallen out.**



# How can I clean this?



## How to clean

Washing part	How to wash
<b>Cold water tank</b>	Put warm water on a cloth and wipe it (Watch out for the stainless cold water tank causing your hands injured)
<b>Outside</b>	Wipe it with the cleaner for plastic and a wet cloth (Please don't use thinner and benzene because they may cause color the product changed and surface of product damaged)
<b>Barrel receiving water</b>	Wipe it with a neutral detergent by checking frequently
<b>Cold,hot water valve</b>	After wiping it with a wet cloth, Wipe it with a dried cloth
<b>Cooking valve, intake</b>	Wipe it with toothbrush and blush 2 times a month (Cleaning steam: only for the rental management model)

## Failure, How can I do that in this case?

- Before you request repair of disorder, Please check below but if you still have problems, contact customer service center

Phenomenon	Possible cause	How to solve
Lamp blinking	Normal operation	<ul style="list-style-type: none"> <li>• When inputting power initially, the Lamp flickers When water is full, the Lamp lights on so wait and use it</li> </ul>
Lamp off	Normal operation	<ul style="list-style-type: none"> <li>• Please make sure that the cold/hot water switch is on and If it is on, Contact customer service center</li> </ul>
Low temperature of hot water	Low supply power	<ul style="list-style-type: none"> <li>• Please make sure that supply power is 220-240V</li> </ul>
	Check hot water lamp	<ul style="list-style-type: none"> <li>• Please make sure that the hot water lamp is on and hot water switch on back of the product is on Please make sure that the power switch is on</li> </ul>
"No cold water"	Low supply power	<ul style="list-style-type: none"> <li>• Sila pastikan bahawa bekalan kuasanya adalah 220-240V</li> </ul>
	Check cord water lamp	<ul style="list-style-type: none"> <li>• Please make sure that the cold/hot water switch is on and If it is failure, Contact customer service center Please make sure that the power switch is on</li> </ul>
	Product installation or unused for a long time	<ul style="list-style-type: none"> <li>• Cold water generation time is required after product installation or when not used for a long time. Please take cold water after about 1~2 hours.</li> </ul>
"No water"	End of filter life	<ul style="list-style-type: none"> <li>• Please replace a sediment filter Please after unplugging and locking a water supply valve, Contact customer service center</li> </ul>
	Cut off tap water	<ul style="list-style-type: none"> <li>• When unplugging and getting tap water, Please use water purification</li> </ul>
	Broken connection hose	<ul style="list-style-type: none"> <li>• If the connection hose is broken, Please spread the part</li> </ul>
Yes cold water, no hot water	Bad heater	<ul style="list-style-type: none"> <li>• Please the hot water switch is off and contact customer service center (If the hot water tank is over heated, Passive safety device is operated and power supply of heater is blocked safely Contact customer service center)</li> </ul>
Cold/hot water temperature is rising slowly or lowering	Taking a lot of water	<ul style="list-style-type: none"> <li>• If you take a lot of water continuously, Cold/hot water temperature is high or low Please wait for a while and use about after 30 minutes</li> </ul>



- Before you request repair of disorder, Please check below but if you still have problems, contact customer service center

Fenomena	Penyebab yang Mungkin	Cara Penyelesaian
<b>Noise status</b>	<b>When the sound of water flowing from the water purifier happens</b>	<ul style="list-style-type: none"> <li>• Apabila Pemampat berhenti atau sedang beroperasi, bunyi air mengalir akan kedengaran (Ini bukan suatu kegagalan. Apabila setiap bahagian mengecut atau mengembang mengikut perubahan suhu pemurni air di dalam, Bunyi "ttack ttack" akan kedengaran</li> </ul>
<b>When filling water purification is too slow</b>	<b>End of filter life</b>	<ul style="list-style-type: none"> <li>• Please replace the filter</li> </ul>
	<b>Too low water pressure</b>	<ul style="list-style-type: none"> <li>• The lower the water pressure is, the more decreasing the quantity of water purification is</li> </ul>
<b>Water leak form the product happens</b>	<b>Bad assembly (connection) area</b>	<ul style="list-style-type: none"> <li>• Please after locking the water supply valve, stop operating and contact customer service center</li> </ul>
<b>Unpleasant taste and smell happens</b>	<b>End of Post (granular carbon) complex filter life</b>	<ul style="list-style-type: none"> <li>• Please replacing Post (granular carbon) complex filter and draining, Abandon water purified of 20 liters and use it.</li> </ul>
	<b>Long-term absence</b>	<ul style="list-style-type: none"> <li>• Short-term(within 10 days): After draining water fully inside water purifier 1-2 times, get new water and use it</li> <li>• Long-term(after 10days): In case of need, Please request the customer service center for check</li> </ul>
	<b>Bad cleaning cold water tank</b>	<ul style="list-style-type: none"> <li>• Please clean the cold water tank (Refer to how to clean)</li> </ul>
	<b>Long-term storage under unfavorable conditions</b>	<ul style="list-style-type: none"> <li>• Please replace all filters and clean the water tank</li> </ul>
<b>Minute particles from purified water happens</b>	<b>In case of water supply, bubbles generates</b>	<ul style="list-style-type: none"> <li>• Unless It disappears after 5 minutes, Shake it 5-6 times but if it still exists, contact customer service center and replace the filter</li> </ul>

# It is product specifications

- Appearance and specifications may be changed or improve the products capacity
- Filter replacement cycle depends on water usage

Model names	WPU-B300C/F, WPU-B400C/F		Product size	WPU-B300/400C (Desk type)	255(width) X 520(depth) X 510(height)	
Product names	Electric water cooler (Electric heater combined)			WPU-B300/400F (Desk type)	255(width) X 510(depth) X 1150(height)	
Power	220-240V, 50/60Hz		WPU-B300C, WPU-B300F	Filtering system	Sediment	Non-woven
Water quantity	WPU-B300C/F	More than 30 / 1 hour 25°C, 157kPa)			Block carbon complex lter	Non-woven + Compressed activated carbon
	WPU-B400C/F	More than 280 / 1 day (25°C, 157kPa)				
Hot water tank capacity	WPU-B300/400C	1.5 ℓ			Nano tech PAC lter	Nano alumina ber
	WPU-B300/400F	3.5 ℓ				
Cold water tank capacity	4,8 ℓ			Expected lter replacement cycle	Sediment	About 4 months
Heater power consumption	WPU-B300/400C	300~400W			Block carbon complex lter	About 4 months
	WPU-B300/400F	500~600W				
Electric motor power consumption	WPU-B300/400C	1.1A(50Hz) / 0.75A(60Hz)		Nano tech PAC lter	About 12 months	
	WPU-B300/400F	1.1A(50Hz) / 0.75A(60Hz)				
Cold water temperature	Real temperature 4~10°C, (right after comp operation)		WPU-B400C, WPU-B400F	Filtering system	Sediment	Non-woven
	Hot water temperature	Real temperature 78~88°C (right after heater operation)			Pre(block carbon) complex lter	Non-woven + Compressed activated carbon
Temperature control		Electronic temperature control				
	Cooling system	Forced cooling system			Post(block carbon) complex lter(B400F)	Non-woven + Compressed activated carbon
Purpose of use		Waterworks water purification		Sediment		
	Purpose of use	For home and multi-use facility			Pre(block carbon) complex lter	About 4 months
Condition of use		Allowable water pressure		WPU-B300C/F		
		WPU-B400C/F		Less than 98kPa~392 kPa	Post(block carbon) complex lter(B400F)	About 12 months
	Allowable water temperature	5°C~40°C		Expected tting replacement cycle: About 24 months		

※ Effective water quantity: It means Water quantity estimated as removal rate of chloroform to know life of contaminant removal devices such as built-in filters from the product

※ Filter replacement cycle: filter replacement cycle is when the filter performs well If water quality of hydraulic water is bad or the usage is a lot, Replacement cycle may be shorten (Usage standard 10 liters per day 4 people)

# Product Warranty

**Cold water purifier**  
(For home use)  
Product Warranty  
Period 1 year  
Part Preservation  
Period 7 years

## Regarding the Service

SK magic Co., Ltd. provides the warranty for the product as under according to the Consumer Dispute Resolution Standards by item (Fair Trade Commission Notice). A designated partner shall provide services when requested.

Seller's Name and Contact Information	( )		
Date of Purchase (Entry column by the seller)	Month	Day	Year

- Warranty period when using general product for business use is shortened to half. (Business facilities, camping facilities, public places, etc.)
- The warranty period is estimated from the product purchase date. If the product purchase date is impossible to check, the warranty period is estimated from the date after 3 months from the product manufacturing date or the custom clearance date of the product.

Consumer Damage Type		Compensation Detail			
		Rental	Membership	Lump Sum	
				Within Warranty Period	After Warranty Period
Failure by any defect in performance or function naturally occurred during normal uses	Customer's request for replacement or refund regarding a failure occurred within 14 days after purchase	Product Replacement or Rental Registration Fee (including the advanced rental fee) Refund	Not Applicable	Product Replacement or Full Refund	Not Applicable
	Repair required for a Failure occurred within 1 year after purchase	Free Repair	Not Applicable	Free Repair	Not Applicable
	Repair required for a Failure occurred within 1 month after replacement	Free Repair	Free Repair	Free Repair	Not Applicable
	Impossible repair within Warranty Period due to an obsolete part	Product Replacement	Not Applicable	Replacement with a Product in the same class	Not Applicable
	Two time Failures with the Same Defect	Free Repair	Paid Repair (Free Repair for Premium Membership)	Free Repair	Paid Repair
	Three time Failures with the Same Defect	Product Replacement (3 Failures in 1 year)	Paid Repair (Free Repair for Premium Membership)	Product Replacement	Paid Repair
	Five Failures with Different Defects	Product Replacement (5 Failures in 1 year)	Paid Repair (Free Repair for Premium Membership)	Product Replacement	Paid Repair
	Repair Impossible during the Part Reservation Period	Product Replacement	Refund by adding 5% of the purchase price to the amount from the application of straight-line depreciation to the purchase price	Product Replacement	Refund by adding 5% of the purchase price to the amount from the application of straight-line depreciation to the purchase price
	The Company Lost the Product Consigned by a Consumer	Product Replacement	Refund by adding 10% of the purchase price to the amount from the application of straight-line depreciation to the purchase price	Product Replacement or Full Refund	Refund by adding 10% of the purchase price to the amount from the application of straight-line depreciation to the purchase price
Consumer's Intentional or Accidental Damage on Performance or Function	Damage occurred during Shipment or Installation of a product when purchasing the product	Free Repair or Product Replacement	Replace the product when it is not resolved after repair free of charge	Free Repair or Product Replacement	Not Applicable
	Possible for Repair	Paid Repair	Paid Repair	Paid Repair	Paid Repair
Others	Repair Impossible during the Part Reservation Period	Replacement with an Alternative after Receiving Fee corresponding to Paid Repair	Product Replacement by applying straight-line depreciation after Receiving Fee corresponding to Paid Repair	Product Replacement after Receiving Fee corresponding to Paid Repair	Product Replacement by applying straight-line depreciation after Receiving Fee corresponding to Paid Repair
	Failure by natural disaster (Lightning, Fire, Earthquake, Flood, etc.)	Free Repair	Paid Repair	Paid Repair	
	Part Replacement requested when No defect in performance or function	Paid Repair	Paid Repair	Paid Repair	Paid Repair

※ Since a fee is charged for a service requested if there is no failure, please read User Manual before requesting a service.  
 ※ This warranty is applicable only in the Republic of Korea. Since this warranty is not issued again, please preserve this warranty with User Manual.





## SK magic Customer Center | 1800 18 7878 [www.skmagic.com.my](http://www.skmagic.com.my)

Customer Center provide the e-commerce and telephone order sales service for consumables and accessories including dishwasher detergents & conditioners / air cleaner filters / water purifier filters / bidet filters / water softener recycling solution / batteries, burner caps and heads, and tripods for gas cooking stoves and gas oven stoves / oven wares, steam wares, oven gloves, oven grills, and water containers for electric ovens as a part of the customer service.

